

Comments 2018

Denise helps me with all I need. All my carers are lovely and given me my confidence back. I wouldn't want to be without them, they're all very good to me.

Happy that he has English carers, not being racist, but he understands the English carers better.

If the carers is running late, 15-20 mins late, a phone call would be appreciated.

All my carers are excellent.

Owing to an infection (transferable) when I contacted Oxford House I was listened to, when I explained my concern for the carer and cancelled her visit, this was done. No fuss and a pleasant conversation.

Our carers Gayle and Sue are excellent. They are like friends to us. They are real carers in every way.

Can't fault the service, excellent.

Very kind to me and very nice. Thank you very much.

Just to say thank you very much for the care you provide.

All very nice ladies

My carer, Alison Wiles, an A1 carer & I do not wish to lose her. Asset to the firm.

It is impossible to compare carers, some are most helpful. Others do what is necessary and go, but generally, everything gets done. I have been let down quite a lot of times, but it is not the fault of the carers, it is the time they have to do the job.

My Carer Denise Neighbour is very helpful and very good with her timing, also she always gives me answers if I have a problem.

Monika is a very helpful and nice carer. She is very reliable and when I need help, she is always there for me.

My Dad seems very satisfied with the care he is receiving and always seems happy when we go to see him.

Happy with the service.

R says Donna and Caroline are absolutely excellent. However not all staff are as helpful.

We are so happy with our main carers, Harvinder and Alison and now Rita - who are so caring and professional. Vicky and girls in the office are so helpful and efficient at all times. Many thanks to the carers and office staff who work so hard to continue to keep S happy in her own home.